

How long will it take before power is restored?

Power will remain out for as long as extreme and dangerous weather conditions pose a potential fire risk. After a Public Safety Power Shutoff event, your energy company will inspect and repair power lines and equipment so that power can be safely restored.

Depending on the severity of the weather and other factors, power outages could last several hours or multiple days – so it's important you and your family have an emergency plan in place.

What if I'm dependent on electricity for a medical device?

During a Public Safety Power Shutoff, ALL customers serviced by an affected power line will have their power shut off. If you rely on electric or battery-dependent medical technologies such as breathing machines, a power wheelchair or scooter, and home oxygen or dialysis, it is critical that you have a plan in place for an extended power outage.

YOUR PLAN SHOULD INCLUDE:



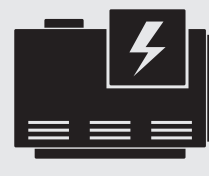
Keeping emergency phone numbers handy



Identifying a backup location where you can go



Making sure your energy company is aware of your medical device



Considering a safe backup power source, such as a generator or uninterruptible power supply



Establishing multiple people you can contact for help who know how to operate your equipment and backup systems

Residential customers who have special energy needs due to qualifying medical conditions should sign up for the Medical Baseline Program through their energy company. In addition to the lower rate on your monthly energy bill, this program can help by providing extra notifications in advance of a Public Safety Power Shutoff.

www.pge.com or 1-800-743-5000 • www.prepareforpowerdown.com

RESOURCES

Sign up for updates related to fire safety power shutoffs here, and learn more about if where you live might experience a shutoff:

www.pge.com/wildfiresafety
www.prepareforpowerdown.com
www.pge.com/mywildfirealerts

You can contact PG&E to inquire about when your power will come back on after a shutoff by calling:

1-800-743-5002

You are encouraged to visit www.pge.com/pspsupdates for the most up-to-date Public Safety Power Shutoff information, including addresses for the Community Resource Centers and a link to an address look-up tool where you can search for potential impacts.

For additional assistance, call the district office. The district office is here to serve you and help in any way possible:

(925) 258-1176

You can register a complaint or get more information about vegetation management by calling:

1-800-743-5000

WWW.PREPAREFORPOWERDOWN.COM • WWW.READYFORWILDFIRE.ORG

Compliments of Senator Steve Glazer



Source: PGE.com